

# ALLERGY ALERT

Ref: FSA-AA-18-2020

Date: 20/02/2020

## **ARTHOUSE Unlimited recalls Turtles Dark Chocolate with Sea Salt & Caramel because of undeclared nuts**

ARTHOUSE Unlimited is recalling a batch of its Turtles Dark Chocolate with Sea Salt & Caramel because of undeclared nuts. The product might contain hazelnuts which is not mentioned on the label. This means the product is a possible health risk for anyone with allergy to nuts (hazelnuts).

### **Product details:**

**Product Name:** Turtles Dark Chocolate with Sea Salt & Caramel

**Pack Size:** 100g

**Expiry Date:** 30 December 2020

**No other ARTHOUSE Unlimited products are known to be affected**

### **Risk:**

Nuts (Hazelnuts)

This product contains hazelnuts making it a possible health risk for anyone with allergy to nuts.

### **Our advice to consumers:**

If you have bought the above product and have allergy to nuts (hazelnuts), do not eat it. Instead return it to the store from where it was bought for a full refund.

### **Action taken by the company:**

ARTHOUSE Unlimited is recalling the above product from customers and has been advised to contact the relevant allergy support organisations, which will tell their members about the recall. The company has also issued a point-of-sale notice to its customers. These notices explain to customers why the product is being recalled and tells them what to do if they have bought the product. Please see the attached notice.

Information on the FSA's work on food allergy and intolerance can be found at: Advice on food allergy and intolerance can be found at: <http://www.nhs.uk/conditions/food-allergy/Pages/Intro1.aspx>

## **ENQUIRIES ABOUT THE CONTENT OF THIS ALLERGY ALERT SHOULD BE ADDRESSED TO:**

<b>In England:</b> FSA, Floors 6 & 7, Clive House, 70 Petty France, London SW1H 9EX Tel:020 7276 8448 Fax: 020 7276 8788	<b>In Wales:</b> FSA, 11 <sup>th</sup> Floor Southgate House, Wood St, Cardiff, CF10 1EW Tel: 029 2067 8961 Fax: 029 2067 8918	<b>In Northern Ireland:</b> FSA, 10a-c Clarendon Road, Belfast, BT1 3BG Tel: 028 9041 7700 Fax:028 9041 7728
--	--	--



## PRODUCT RECALL NOTICE

ARTHOUSE Unlimited are recalling all Turtles Dark Chocolate with Sea Salt & Caramel with the expiry date 30/12/2020.

**There is a very small amount of wrongly packaged chocolates within this batch that may contain the bar Dark Chocolate with Hazelnuts.**



Action to be taken –

- Do not consume if you have an allergy to hazelnuts or nuts.
- Return to the store for a refund.

We're sorry for any inconvenience caused, if you have any concerns or queries or need any further advice please call us on 01483 42573 or email at [kabbott@arthouseunlimited.org](mailto:kabbott@arthouseunlimited.org) . No other ARTHOUSE products have been affected by this issue.